

JOB TITLE: Plateau Culinary

DIVISION: Casino DEPARTMENT: F & B

SUPERVISOR: Executive Chef, Sous Chef, Outlet Manager

STATUS: Non Exempt \$12.00-\$20.00

JOB SUMMARY

Responsible for attractively preparing, cooking and presenting food items. Follows set recipes and menu specifications. Always places customers and safe food handling first. Works in Plateau, Traditions or the Employee Cafe depending on business needs.

ESSENTIAL JOB FUNCTIONS:

- 1. Ensures customer satisfaction through prompt, efficient and friendly service.
- 2. Cleans and organizes.
- 3. Creates meals according to menu and recipe as set by the Executive Chef.
- 4. Ensures that all food items are handled and cooked (if applicable) in a wholesome manner.
- 5. Constantly maintains kitchen and supply room in a sanitary and orderly fashion.
- 6. Informs supervisor of any kitchen problems.
- 7. When needed, assists with inventory, ordering, putting freight way and/or cleaning.
- 8. Able to work in fast-paced, stressful environment and accomplishes tasks in a timely manner.
- 9. Complies with regulatory laws, employee handbook, department policy and procedures, safety codes, etc.
- 10. Promotes a clean, safe and healthy work environment for employees and guests. Promptly reports all concerns to supervisor.
- 11. Ensures that operation of equipment, tools and materials are handled in a safe manner.
- 12. Promotes internal guest service standards through courteous and respectful behavior.
- 13. Performs other duties as assigned by the supervisor.

PROMOTE WRC QUALITY SERVICE STANDARDS:

SAFETY: Ensuring a safe experience by protecting the welfare of all.

INTEGRITY: Expecting personal accountability at every level.

COURTESY: Creating an exceptional customer service experience for everyone. **TEAM:** Functioning together to create a cooperative and positive experience.

SHOW: Providing flawless experience –a clean and cared for resort.

SUPERVISORY AUTHORITY:

1. None

SIGNATORY ABILITY:

1. None

ACCESS TO SENSITIVE AREAS:

1. None

MINIMUM QUALIFICATIONS:

- 1. Three (3) months of experience in food services.
- 2. Functionally literate: able to read and follow written recipes and procedures.
- 3. Licensed or certified as food handler or completes within 30 days of employment.
- 4. Physically fit able to stand and/or walk for long periods of time; able to perform repetitive motions with wrists, hands, fingers; and able to lift and maneuver 50 lbs.
- 5. Effective communications skills verbally able to provide instruction, responds to questions, and has exceptional interpersonal skills and abilities.
- 6. Available to work all hours, shifts, weekends and holidays.
- 7. Excellent personal hygiene and appearance.
- 8. Requires a Low Security Gaming License clearance.
- 9. Must be at least 18 years of age.

PREFERRED QUALIFICATIONS:

- 1. Culinary II Has a good working knowledge of professional kitchen, equipment and food products with three (3) months' hot food cooking experience.
- Culinary I and lead/supervisory experience preferred. One-year hot food cooking experience or culinary school. Cooking experience-requires understanding of cooking meats, fish, poultry, vegetables, and grains using different methods.